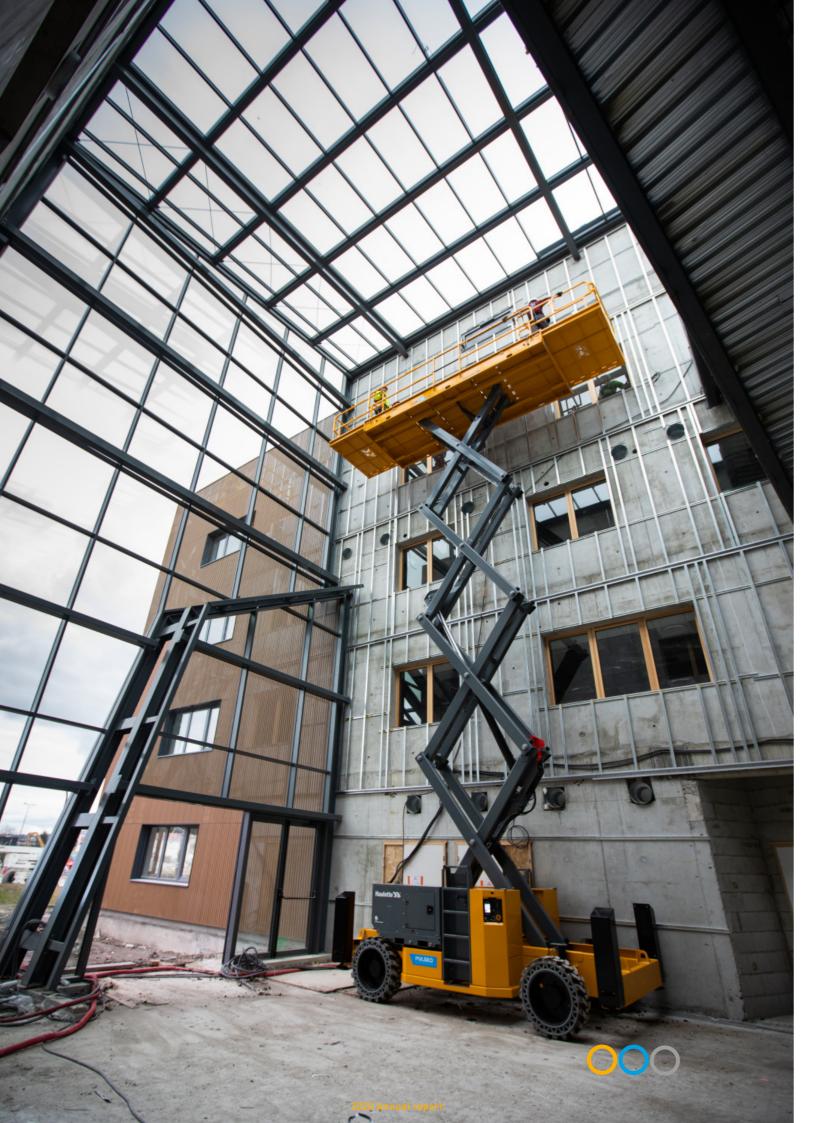
# ANNUAL REPORT 2020

HSTOMO







# **SUMMARY**

PRESENTATION **BUSINESSES - MARKETS GLOBAL OFFER KEY FIGURES** AMBITION, STRATEGY & VALUES GOVERNANCE 2020 HIGHLIGHTS **HAULOTTE SHARE** 

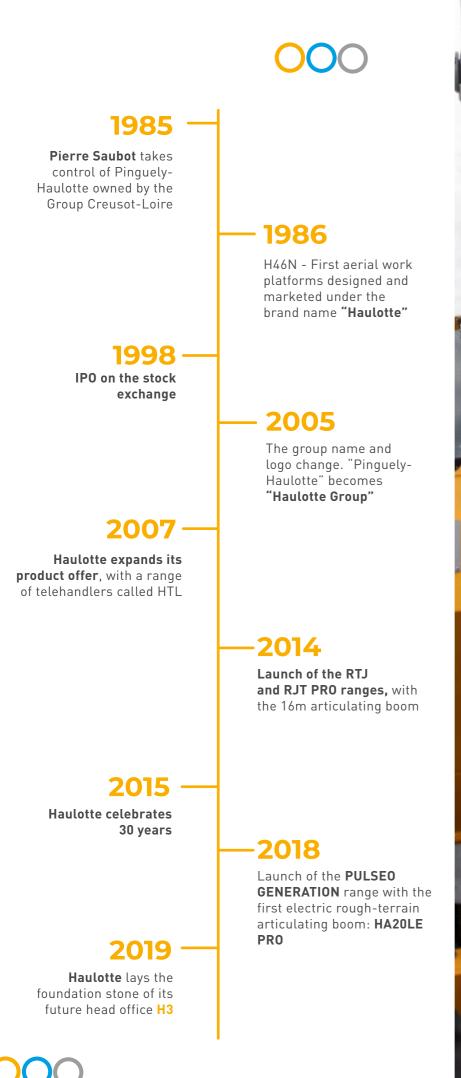


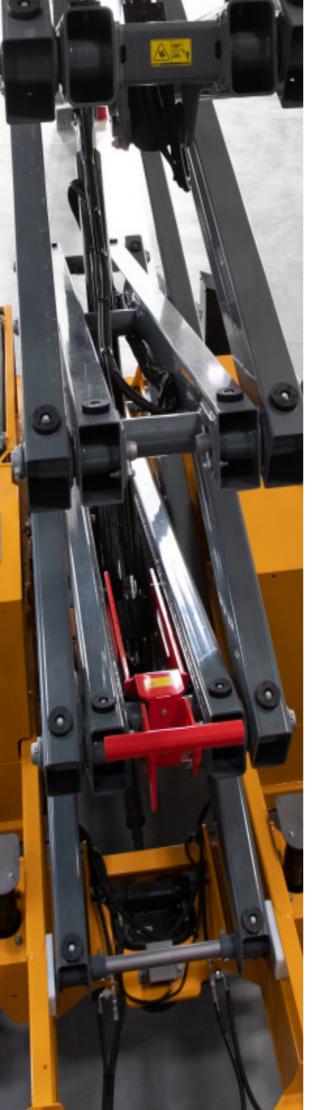
04-05

- 06-07
- 08-11
- 12-13
- 14-15
- 16-17
- 18-21
- 22-23











Haulotte is a global leader of people and material lifting equipment. The group designs, manufactures and markets a wide range of products focused on mobile elevating work platforms and telehandlers.



FINANCING SERVICE CONTRACT TRAINING **TECHNICAL SUPPORT** 

PRODUCTION UNITS



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**SALES & SERVICES SUBSIDIARIES** 

#### **INTEGRATED SERVICES**





**EMPLOYEES** 

# OUR BUSINESSES

#### **DESIGN & ASSEMBLY**

Our key success factors are INNOVATION, R&D, MARKETING.

Dedicated teams on the design phase anticipate the **needs and** requirements to design products, accessories and services to meet demand.



#### DISTRIBUTION

A sales & services network based in **21 subsidiaries** and offices in strategic markets, supported by a dealer network giving coverage in **more than 150 countries**.



### **SPECIAL EQUIPMENT** & MILITARY SOLUTIONS

Haulotte offers tailor-made solutions designed to meet the specific requirements of civil and military applications.



### RENTAL Companies

They are partners of our development thanks to their product expertise, the in-depth knowledge of their clients' needs and their network of branches.



#### INDUSTRIAL END-USERS

Customers operating in a wide range of industry sectors (logistics, manufacturing, airport operations, maintenance, retail). Haulotte provides customized solutions based on product lines that address the specific needs of each activity.

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#### **RENTAL** BUSINESS

An additional business activity which contributes **to establishing our brand in selected geographical markets**, and to better understand end-users' needs.

### OUR MARKETS



# GLOBAL OFFER



#### **PEOPLE LIFTING EQUIPMENT**



from 7 to 14 m



VERTICAL MASTS from 6 to 10 m



**TELESCOPIC** BOOMS

from 14 to 43 m



SCISSOR LIFTS

rough terrain or electric from 6 to 18 m



LIGHTWEIGHT BOOMS

Trailers from 10 to 19 m Lightweight from 13 to 16 m



design financing solutions We that match our customers' needs, and offer flexible and tailor-made solutions when necessary. Thanks to our many years of experience in the Construction and

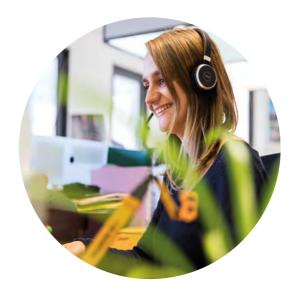
Industry sector, we can implement new solutions to structure financing offers.



ARTICULATING BOOMS rough terrain or electric

from 12 to 41 m







COMPACT lifting capacity from 3.2 t to 4 t up to 10 m



MATERIAL LIFTING

EQUIPMENT

**HIGH LIFT** 

lifting capacity from 3.6 t to 4 t up to 17 m

**HEAVY LOAD** 

lifting capacity 5.2 t up to 10 m

CAPCITY

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#### Haulotte >>> **SERVICE**

Haulotte Service has been designed to meet your needs throughout the life of the machines. Present on five continents, our group relies on a network of after-sales experts strategically implemented around the world to ensurearapidand efficient local service.

By providing both human support and online tools, we help our customers to optimize their total cost of ownership.



### **360**° **SERVICE SUPPORT**



### SERVICE CONTRACTS

To meet customer needs as best as possible, whether new or used machines. Service contracts allow you to take advantage of the expertise of the technical teams for preventive maintenance, warranty extension or periodic legal inspections.



### **GENUINE SPARE PARTS**

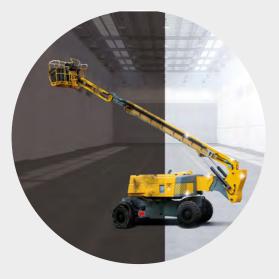
Only genuine Haulotte spare parts are designed to work with your machines seamlessly. They are tested to ensure user safety, absolute reliability and an optimized service life and residual value of your machines. The Haulotte supply chain optimises the entire process, from quotation to delivery. 24-hour online order management!



# TRAINING

Skills management is a daily challenge for your company. Haulotte addresses the whole issue, from diagnosis to posttraining follow-up, including content customization. The Haulotte Service trainings enhance skills development in your teams. They ensure an optimized utilization rate of the machines and thus a better profitability. The training courses are delivered in the client's language, either digitally or on site.





REFURBISHMENT

Offering your machines a second life is financially attractive ; reconditioning solutions extend the machines' lifespan significantly. Whether it involves refreshing, refurbishing or modernising equipment, for minimal investment, the equipment regains its full potential and benefits from a higher residual value.



Pre-owned equipment is a perfect way to establish or enlarge a fleet at lower cost for a better return on investment. Haulotte has implemented strict inspection processes to ensure that pre-owned machines meet the highest quality standards. Customers can find their next machine among a wide range of pre-owned equipment, from scissor lifts to telehandlers, as well as articulating booms, vertical masts and more. A quick and easy way to meet the needs and the budget!





#### **TECHNICAL SUPPORT**

Designed to responsively provide the most efficient support, the Haulotte technical network operates on the phone, on site or within our technical centers. Our on-line solutions also enable you to minimize vour downtime!



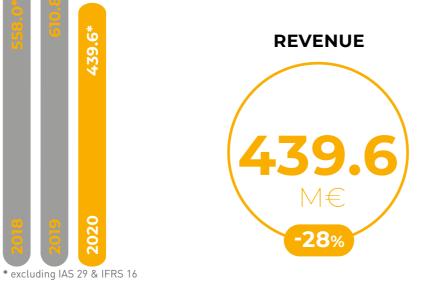
# SECOND HAND EQUIPMEMENT

# **KEY FIGURES**

SALES EVOLUTION

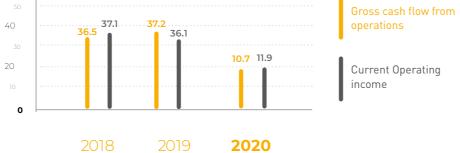


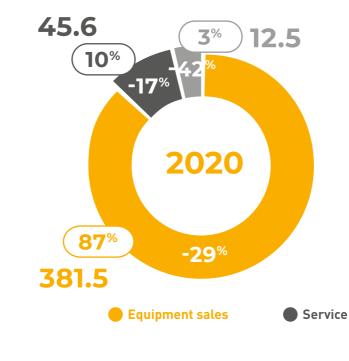
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**CURRENT OPERATING** INCOME excluding exchange gain loss and GROSS CASH FLOW **FROM OPERATIONS** IN € MILLION excluding IAS29 and

excluding IFRS16



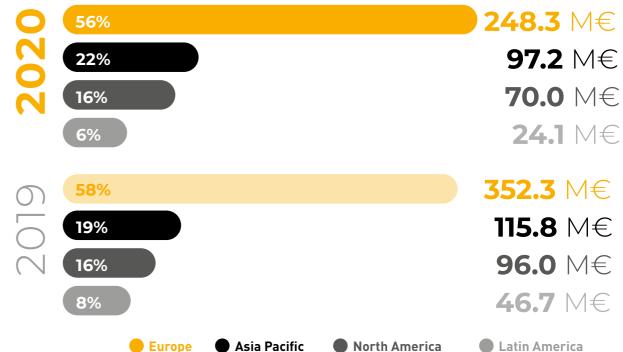


### SALES BREAKDOWN **PER GEOGRAPHICAL AREA** IN € MILLION excluding IAS29 and ecluding IFRS16

### **2020 INCOME STATEMENT HIGHLIGHTS** IN € MILLION

excluding IAS29 and excluding IFRS16 GLOBAL

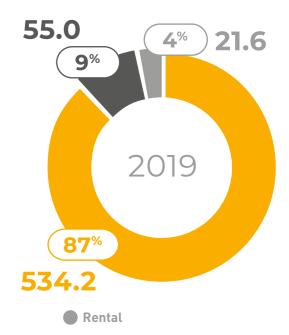
	IN € MILLION	2020	2019
EXCL. IAS 29 & EXCL. IFRS 16	REVENUE	439.6	610.8
	CURRENT OPERATING INCOME excl. EXCHANGE GAINS & LOSSES	11.9	36.1
	OPERATING INCOME	3.2	29.0
	NET RESULT	(27.4)	17.7
SALES FIGURES		439,6	610,8
OPERATING INCOME		3,2	29,0
IAS 29 & IFRS 16 IMPACTS ON NET RESULT		1.4	1.8
CONSOLIDATED NET RESULT		(26.0)	19.5





### **SALES BREAKDOWN PER ACTIVITY** IN € MILLION

excluding IAS29 and excluding IFRS16



# OUR AMBITION

OOC

TO BECOME THE MOST VALUABLE AND SAFEST WORKING AT HEIGHT SOLUTION MAKER IN CREATING THE SERENEST CUSTOMER EXPERIENCE.

HS 15 Par

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We are developing a "GloCal" strategy that will make it possible to deploy the Group's global strategy locally, by including the necessary adaptations. We rely on defined and shared human, professional and managerial values to guide our actions and give meaning to our performance. Our objective is to offer our customers solutions that are ever more **secure**, ever more respectful of the environment, and ever more adapted to our partners' needs. We have defined three major strategic axes to transform this objective into a concrete action plan:

#### BECOME

**FULL SOLUTIONS BLUE COMPANY** PROVIDER

With a cross-company guidelines to achieve this ambition: **THE DIGITAL TRANSFORMATION**, a key succes factor in our future success.

## OUR VALUES

We are convinced that **each employee** plays a key role in the Group's success, sharing and appropriation of values, the support of managers, and also the harmonization of good Human Resources practices.

# OUR **STRATEGY**

#### THE **BEST-IN-CLASS SERVICE LEVEL** AGREEMENT PROVIDER ON THE MARKET





### **ADMINISTRATORS:**

PIERRE SAUBOT

#### Chairman

ALEXANDRE SAUBOT JOSÉ MONFRONT MICHEL BOUTON

ELISA SAUBOT HADRIEN SAUBOT ELODIE GALKO ANNE DANIS FATÔME

### **STATUTORY** AUDITORS:

PricewaterhouseCoppers Audit Represented by Elisabeth L'HERMITE 20 Rue de Garibaldi - 69451 Lyon cedex 06 BM & A Represented by Alexis THURA 11 Rue de Laborde - 75008 Paris



### 2020 HIGHLIGHTS

January 2020

Haulotte launches its BIM library (Building Information Modeling)



February 2020

CHIL

3

Haulotte Australia is moving to new premises

111

June 2020

Launch of the new telescopic boom HT16 RTJ PRO (HT46 in North America)



Virtual library to access to technical documents is now on the machines

May 2020 Haulotte extends its vertical mast range with the STAR 6 CRAWLER

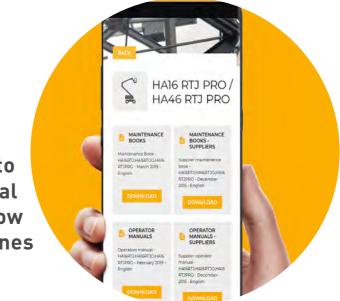






### **July 2020**

Launch of the exclusive technology **ACTIV'ENERGY MANAGEMENT** 



### 2020 HIGHLIGHTS



October 2020 The blog HAULOTTE COMMUNITY is one year old



New headquarters

H3

### September 2020



New audio identity







### November 2020

The PULSEO family is growing with electric rough terrain scissor lifts HS15 E & HS18 E (HS4390E & HS5390E in North America)



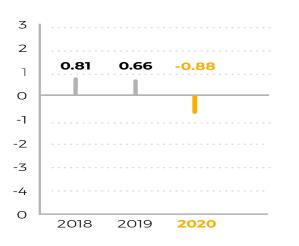
# HAULOTTE AND ITS SHAREHOLDERS

EURONEXT PARIS		
ISIN		
MNÉMO		
REUTERS		
BLOOMBERG		
CACS		

COMPARTIMENT B FR000066755 PIG PYHE.PA PIG FP



#### NET EARNINGS PFR SHARF IN €



**EVOLUTION** OF NET DIVIDEND PER SHARE IN €



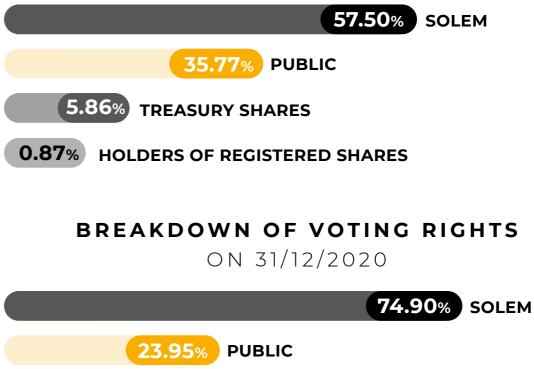
2020 TRADING ACTIVITY SHARE

 $\bigcirc \bigcirc \bigcirc$ 



**BREAKDOWN OF CAPITAL** 

AU 31/12/2020



1.15% HOLDERS OF REGISTERED SHARES



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### AND SHARE PRICE TRENDS

----- Trading activity share